

Swaledale and Arkengarthdale

Coronavirus support

This document is intended to collate all the current information with regard to services available in the two dales to support all residents, particularly those who are self-isolating for whatever reason.

An Anchor Hub has been designated by North Yorkshire County Council (NYCC) located at Hudson House in Reeth and managed by Reeth & District Community Transport (RDCT), the Yellow Bus, and Hudson House (HH). This will be managed by Gail Hall and Jill May with the support of the boards of RDCT & HH, and a team of volunteers.

Anchor Hub

Phone 01748 880 021 manned Monday to Friday 10 am to 3 pm (except bank holidays). Messages can be left at any time. Calls to NYCC from people in the two dales will be redirected to the hub.

The hub will maintain a list of contacts in the various communities in the two dales and will direct callers to their nearest support person.

The hub will also deliver shopping and prescriptions to your door using the Yellow Bus and volunteers.

Village Contacts

Anchor Hub	Hudson House	01748 880 021	rdctransport@hudsonhouse.info or admin@hudsonhouse.info
Arkengarthdale	Susan Dray	01748 884 689	arkengarthdalepc@gmail.com
Grinton & Ellerton	Mark Jones	07710 784 627	markjones@fanmanufacturers.com
Gunnerside	David Crapper	07814 577 311	davidcrapper@yahoo.co.uk
Healaugh	Richard Tarran	07866 410 616	richard@rangeadvantage.com
Keld	Jacqui & Chris	01748 886 374	
Melbecks (Feetham/Low Row/Blades)	Elizabeth Bedford	01748 886 974 07957 207 579	elizabeth@bedfords.me.uk
	Delyth Rennie	01748 886 057	melbeckscovid19@gmail.com
Muker	Jen Gathercole	01748 886 138	mukerorg@gmail.com
	Jackie Pope (Prescriptions Hawes Surgery)	01748 886 414	pope.jackie@yahoo.co.uk
Reeth	Helen Guy	01748 880 212	helenguy47@gmail.com

NEW Ramsay's Fish and chip van – see under Reeth

Services by village

Arkengarthdale www.arkengarthdale.org.uk

A system is in place for delivering bread, milk, eggs and papers; meat; fruit and vegetables (for weekly updates for availability and prices ask to be put on Colin's list for Arkengarthdale – garner162@btinternet.com) cheese; and plants. Full details of how to order and pay (cash payments for Two Dales Bakery can be left in a named and sealed envelope at High Green Cottage. Contact Richard Smith for details – richardj27smith@gmail.com), and of delivery days, are available on the parish council website (www.arkengarthdale.org.uk) which is being updated regularly as the situation develops. If you're unable to use the internet, please contact 01748 884 689 for details.

Reeth and District Community Transport is working with Hudson House, Reeth Medical Centre and Reeth Post Office to offer a shopping, prescription collection and home delivery service for anyone that needs it. Please call 01748 880 021 to make arrangements.

To receive Arkengarthdale delivery updates by email, or to volunteer for the Arkengarthdale voluntary delivery service team please contact Susan Dray, details above.

Gunnerside

Gunnerside Shopping Club is placing a weekly community order to **Sainsbury's for groceries and other supplies**. Please phone David on 07814 577 311 or email davidcrapper@yahoo.co.uk

Jane Beaumont is arranging a twice weekly **delivery of bread** to Gunnerside from the 2 Dales Bakery in Reeth. For a list of what items are available, and how to order and pay, please phone Jane on 07980 770 934 or email her at janebeaumont500@gmail.com

Chris Watts is coordinating a community order to the **Yorkshire Dales Meat Company** (they also supply milk and eggs). For further details of what is available, and how to order and pay, please phone Chris on 01748 886 202 or email chris.watts201@btinternet.com

Colin Garner from Reeth Market is delivering **fruit and vegetables** up the Dale (see contact details below under Reeth Market). Any orders for Gunnerside will be left for collection in the vestibule of Gunnerside Chapel. Please phone Colin for details of delivery times and how to order and pay.

If you are having a problem with picking up a prescription from Reeth Surgery, please contact Gail Crisp on 01748 886 576 or email her at gailcrisp@hotmail.co.uk

If you use **Hawes Surgery**, Muker are organising a pick-up of prescriptions from Hawes on Friday mornings. If you would like to take advantage of this service, please ring Jackie Pope on 01748 886 414 – see details under Muker below. If you would have difficulty in getting to Muker to collect them, please speak to Gail (details above).

Melbecks (Feetham, Low Row, Blades, Kearton)

In the first instance contact the Anchor Hub at Hudson House or Elizabeth Bedford or Delyth Rennie. See also Reeth below for delivery services from the Post Office, market stalls and Reeth Surgery. Local contacts can assist with shopping, prescription collection, posting letters etc. Bread from the 2 Dales Bakery in Reeth is delivered on a Thursday. Additional items such as milk, butter, sweet and savoury treats, cereals, may also be available. Contact melbeckscovid19@gmail.com for further details. For home-made jam, marmalade and chutneys from Holy Trinity church, contact Elizabeth

Bedford. Fruit and vegetables pre-ordered from Colin (see Reeth market below) are brought to Low Row each Saturday and can be collected from the Punch Bowl or will be delivered locally by volunteers. Contact Gaynor on 886201 gaynorvoice@gmail.com for details.

Muker www.mukerorg.com

The Physical Hub in Muker is the Village Shop which can be used as a drop-off/pick-up point for items (see below for prescriptions). The shop is open 10-12 Thursday – Saturday though this could change as demand is assessed. Pre-ordered daily and Sunday papers will continue to arrive and should be collected from the box outside the shop, having due regard for hygiene as many will be touching the box.

Muker Village Shop can order and deliver food: as well as their normal groceries they can get bread, meat, fish, fresh fruit and veg, dairy. Place your order on 01748 886409 between 12 noon and 3pm Tuesday or by email on mukerteashop@btinternet.com at any time up until 3pm Tuesday, or by dropping a list through the shop door by 3pm Tuesday. Pick up/delivery Friday or Saturday. Please see www.mukerorg.com for full details of the changes and the grocery list.

In addition, **Richard and Polly from the Gallery** will be coming to Muker from Hawes each Wednesday and are very happy to run any errand in Hawes or bring things over for you. Make your requests through the Muker Hub contact details shown at the top.

The Farmers Arms is doing take-away meals Wed –Sat 5-8pm and Sunday 12-3pm. Meals can be delivered or collected. Most meals will be put in suitable takeaway containers although they are trying to plate up Sunday dinners. If you have plates, please return them during the week, leaving them on a bench outside the pub. Please telephone to place your order either the night before during food service times or between 10-12noon on the day. They will be staggering collection times. Phone them on 01748 886 297 or email on enquiries@farmersarmsmuker.co.uk

Prescriptions If you use **Hawes Surgery**, we shall be collecting prescriptions weekly on Friday mornings starting Friday 3rd April. We need the information on the attached form by Thursday 12 noon for collection the next day. Jackie Pope at Guildy Hall will be organising the collections. You can either:

- complete the paper form and post it in Jackie's black mailbox, just inside the Guildy Hall gate before the bridge (additional forms can be downloaded from mukerorg.com or paper versions collected from the Public Hall Fri 1-2pm or from Muker Village Shop)
- or email the details to Jackie at pope.jackie@yahoo.co.uk
- or phone and leave Jackie a message on 01748 886 414

Your medicines will be left in the porch of the Public Hall which will be open 1-2pm on Fridays and will be monitored. Any medicines not collected in that time will be moved to Muker Village Shop.

If you use **Reeth Surgery** please order your prescriptions by phone or the internet as usual. We are encouraging people to have prescriptions delivered and if you would like this please contact the Reeth Hub (01748 880 021). The Yellow Community Bus will deliver medicines.

In all cases, food, meals and prescriptions can be collected within the village, or safely delivered and left outside your door if you are self-isolating or being shielded. Please just ask when you place your order.

Keld

The **Hub in Keld is Butt House** which can be used as a contact and drop off/pick up point. Contact Jacqui & Chris on 01748 886 374. If you use Hawes surgery you are welcome to use Muker's prescription collection service, and then collect your prescriptions from Muker Hall porch on Friday 1-2pm. Please see under Muker for more details.

Reeth

The Post Office and Corner Shop 884 201 is open normal hours for shopping. Post office services are available on Monday, Wednesday, Friday and Saturday morning. The shop will deliver shopping to the Reeth area. For deliveries further afield please contact the Anchor Hub once you have placed your order and know when it will be ready for collection.

The **Gift Shop** 884 291 is offering a newspaper delivery service in the Reeth area. Newspapers, magazines, milk and eggs can be ordered from The Gift Shop for collection. Milk and eggs are subject to availability and more likely to be guaranteed if you order in advance or request a regular weekly order. The shop is open from 7.30 am to 3 pm every day except Wednesday when it closes at 12.30 pm and Sunday when it closes at 1 pm.

The **Two Dales Bakery** is supplying pre-ordered bread to some villages, which are coordinating the order process and delivery. Please check with your village contact.

Reeth Surgery please order your prescriptions by phone or the internet as usual. If you would like your prescriptions delivered please contact the Reeth Hub (01748 880 021). The Yellow Community Bus will deliver medicines. Please let the hub know what date you ordered so that they can be collected 48 hours later.

Black Bull are doing take away meals available 6 – 8 pm. Telephone orders all day on 884 213.

Reeth Bakery is opening on a Tuesday, Friday and Saturday 12 noon – 2 pm.

Ramsay's Fish and chips are delivering on a Friday evening – Reeth 4-6 pm; Healaugh 6.20-6.40 pm; Low Row 7-7.20 pm and Gunnerside 7.40-8.30 pm. Orders must be placed in advance on 07943 054 838 Tuesday to Friday between 9 am – 3 pm. Card payments only.

Reeth Market

The Friday Market is closed but the following traders are offering an order and delivery service. The service may change as things develop, so please check with individual traders when placing your order.

Beavers Butchers, Masham Home deliveries to Reeth and Arkengarthdale from 4pm on Thursdays 01765 689 269 (24hour answer phone) Mobile: 07515 393 184 Details of their meat packs are on their Facebook page <https://www.facebook.com/beaversbutchers/> where you can also place an order. Email: beaversbutchers@hotmail.com They can take debit/credit card payments over the phone or BACS to: Santander Account Name - RICHARD WELFORD T/A BEAVERS BUTCHERS Sort Code - 09-01-29 Acc No - 32385111. They can also take payment by card on delivery.

When you place your phone order, you need to state your method of payment, any specific delivery instructions such as where you like the order to be left and your contact number so they can let you know an estimated time of delivery

Orders must be placed at the latest by 1pm on Wednesday.

Fruit and vegetables Contact Colin garner162@btinternet.com or 01677 632 264 or mobile 07934 091 906. Orders must be placed by 12.00 noon on Wednesday. Please email your order where possible as Colin's answerphone has limited capacity. Please make sure Colin knows your name, address and whether you are in Arkengarthdale/Reeth/Low Row/Gunnerside etc. To receive weekly availability of seasonal items and prices please ask to be put on Colin's email list.

Bills will be placed in the bag with your order. Payment is by cheque, BACS [Barclays Sort code 20-61-46 Account Number 03678040] or card payment over the phone on receipt of the bill.

Orders for **Arkengarthdale** will be delivered to Langthwaite carpark at 9.30 am on Thursday. Any orders not collected will be delivered by volunteers on Thursday morning. Please let Richard Smith 01748 884 655 or richardj27smith@gmail.com know your full name, property name and telephone number so that the Arkengarthdale delivery team can check it has received all the orders and deliver them where necessary. (They don't need to know what you have ordered)

Orders for **Reeth** will be delivered to the Memorial Hall at 2 pm on Friday. A one-way system will be in operation for collections.

Orders for **Healaugh to Muker** will be delivered on Saturday afternoon. See **Melbecks** and **Gunnerside** for delivery/collection details for those areas.

The Little Yorkshire Cheese Company Orders can be placed by 1 pm on Thursday on 07837 433 581 or email: info@yorkshirecheesestall.com Products and price list attached. Payment by BACS [Sort code 54-21-38 Account Number 21941173] or cheque only. No cash.

Orders for **Reeth** can be collected from the van which will be parked on the cobbles on a Friday from 9.00 – 9.45 am.

Orders for **Arkengarthdale** can be collected from Langthwaite car park on a Friday at 10 am or will be delivered by local volunteers.

Mark and Suzan on the **Plant Stall** are offering a free home delivery service to Swaledale and Arkengarthdale. Vegetable plants (including tomatoes); bedding plants; shrubs; rockery plants; herbaceous plants; herbs and potting compost (large and small), available now. Tel 07941 666 260 or 07727 326 326 Email westlaytonnurseries@outlook.com Payment by BACS or by cheque/cash on delivery.

Other

RDCT goes to **Tesco** each Monday and Wednesday to shop for items which cannot be bought locally for those who are self-isolating. Orders to Gail by email rdctransport@hudsonhouse.info by the day before please or leave a message at the hub (01748 880 021) and Gail will contact you.

The library at Hudson House is operating a limited "by appointment" system. Contact Elizabeth Bedford 886 974 for more information.

DVD library – delivery and collection service. See attached sheet.

Reeth Gazette – this will continue to be published monthly and delivered to normal collection points which are still open. It can be found online <http://www.2dales.org.uk/reeth%20gazette.htm>

The Little White Bus – Service 30 Swaledale Shuttle – New emergency timetable – from 7 April <http://www.littlewhitebus.co.uk/resources/07042020%2030-Swaledale-emergency.pdf> and attached.

Councillor Richard Good - Member of Richmondshire District Council for Lower Swaledale & Arkengarthdale Ward 01748 884353 or 07790 809913 email cllr.r.good@richmondshire.gov.uk
Contact him if you need help with Council matters.

AgeUK - North Yorkshire and Darlington services. Contact – Kate Marriott - 07483 058 847 or kate.marriott@ageuknyd.org.uk AgeUK offer a number of services – telephone befriending; information and advice, and volunteer shopping service from Thorpe farm. Full details on their website www.ageuknyd.org.uk or phone 01748 327 155.

If you'd like additional information added to this document or changes made please send them to Andrew Bedford at andrew@bedfords.me.uk or phone 01748 886 974. New versions will be emailed to the village contacts for circulation locally and posted on 2dales.org.uk/coronavirus and <http://www.swaledalearkengarthdaleparish.org.uk/Parish-News> and <https://www.facebook.com/groups/ReethandDistrictCommunity/> and <https://www.facebook.com/ReethDCT/>

THE LITTLE YORKSHIRE CHEESE STALL

Telephone: 07837 433 581

OR

Email: info@yorkshirecheesestall.com

Cheese List (price per 100g)			
Farm Wensleydale	£1.55	Yorkshire Blue	£2.55
Special Reserve Wensleydale	£1.95	Harrogate Blue	£2.60
Yorkshire More Cheddar	£1.89	Wensleydale Blue	£1.90
Isle of Mull Cheddar UP √	£2.10	Blue Stilton	£2.10
Cheddar Gorge UP	£1.95	Shropshire Blue	£2.00
Lockerbie Cheddar	£1.10	Mrs Bells Blue	£2.95
Oakwood Mature Cheddar	£1.10	Ribblesdale Blue Goat	£3.20
Red Storm	£2.00	Bleu D'Auvergne	£1.75
Red Hot Chilli	£1.80	St. Agur √	£2.30
Yorkshire Brie	£2.00	Cambazola	£1.95
Cornish Brie	£1.45	Picos Blue √	£2.30
Brie De Meaux UP	£2.20	Roquefort UP √	£2.30
Cotherstone	£2.30	Grand Noir	£1.95
Coverdale	£1.80		
Northumberland Nettle	£2.25	SHEEPS MILK	
Cornish Yarg	£2.30	Yorkshire Fettle	£2.80
White Stilton	£1.70	Inglewhite Sheep	£2.75
Jarlsberg √	£1.85	Manchego √	£2.30
Double Gloucester	£1.70	Brebirousse D'Argental	£2.45
Red Leicester	£1.70	Etorqi	£2.30
Harlech	£2.10	Greek Feta	£2.50ea
Y Fenni	£2.10	Halloumi	£2.50ea
Sticky Toffee Cheddar	£1.80		
Abbots Gold (Cheddar & Onion)	£1.80	GOAT MILK	
Charcoal Cheddar	£1.80	Eivemiletown Goat Log	£2.00
Wensleydale & Pineapple	£1.70	Brinkburn Goat	£2.80
Wensleydale & Ginger	£1.70	Ribblesdale Original Goat	£2.90
Wensleydale & Apricot	£1.70	Ribblesdale Mature Goat	£2.95
Wensleydale & Cranberry	£1.70		
Wensleydale & Lemon	£1.70	BUTTER	Approx £3.30 each
Smoked Wensleydale	£1.75		
Smoked Lancashire	£1.75	Key:	
Smoked Applewood	£1.75	UP = Unpasteurised	
Lancashire Creamy	£1.55	√ = Not suitable for vegetarians	
Lancashire Crumbly	£1.55		
Lancashire Tasty	£1.65		
Old Amsterdam √	£2.20		
Pont L'Eveque UP √	£2.20		
Vignotte √	£2.20		
Camembert √	£2.00		
Comte UP	£1.95		
Gruyere UP √	£2.10		
Parmesan Reggiano UP √	£2.75		
Morbier UP √	£1.85		
Tomme De Savoie UP √	£1.95		

BLUE CHEESE



Hudson House DVD Lending Library

Hudson House has organised a DVD Lending Library for people in long term self-isolation for health or age reasons.

DVD's can be ordered from a catalogue obtainable by telephone from Nick Caldwell on 01748 884340 or by email at: caldwelln2016@gmail.com
Further information on the service will come with the catalogue.

We plan to work in parallel with the Reeth and District Community Transport shopping service so DVD's can be delivered/collected with food deliveries. If users are not using the shopping service we will arrange alternative delivery and collection.

Our delivery/collection schedule is as follows:

D	R	D	R	D	R	D	R	D	R	D	R
30/03	08/04	13/04	22/04	27/04	06/05	11/05	20/05	25/05	03/06	08/06	17/06

D Delivery Date - Monday
R Return Date – Wednesday

Jigsaw Library

We also plan in due course to run a Jigsaw Library for which we need jigsaws.

If you have any Jigsaws or DVD's you can spare to add to our stock please contact Nick as above.



Little White Bus - Service 30 Swaledale Shuttle Emergency Timetable - effective 7th April 2020

In response to the extraordinary situation we are amending our timetable to allow people to shop in Richmond and Princes' Gate each day.

Priority will be given to the elderly and vulnerable.

Concession cards are valid on ALL services including book in advance (BIA).

To make a booking please call **01969 667400** before 4pm the day before travel

Monday, Wednesday, Friday and Saturday only (not Bank Holidays)

Keld	08:00 BIA	13:25 BIA	16:40 BIA
Thwaite	08:05 BIA	13:30 BIA	16:45 BIA
Muker	08:10 BIA	13:35 BIA	16:50 BIA
Gunnerside	08:15 BIA	13:43 BIA	16:57 BIA
Low Row	08:20 BIA	13:50 BIA	17:04 BIA
Reeth	08:30	14:05 BIA	17:15 BIA
Grinton	08:32	14:07 BIA	17:17 BIA
Downholme	08:42	14:17 BIA	
Hudswell	08:47	14:22 BIA	
Richmond Market Place	08:55	14:32 BIA	17:38 BIA
Tesco Arrive	09:05	14:42 BIA	
Tesco Depart	10:10	15:25 BIA	
Richmond Market Place	10:20	15:35 BIA	17:40 BIA
Hudswell	10:30	15:45 BIA	
Downholme	10:35	15:50 BIA	
Grinton	10:45	15:58 BIA	17:58 BIA
Reeth	10:47	16:02 BIA	18:00 BIA
Low Row	11:05 DR	16:12 BIA	18:10 BIA
Gunnerside	11:12 DR	16:19 BIA	18:15 BIA
Muker	11:20 DR	16:26 BIA	18:20 BIA
Thwaite	11:25 DR	16:31 BIA	18:25 BIA
Keld	11:30 DR	16:35 BIA	18:30 BIA

Muker Support Hub: Hawes Surgery Prescription Collection

Order your prescriptions in the usual way then get this information to Jackie by Thursday 12 noon in order to have your prescription collected the next day, Friday. One form/set of details is necessary for each patient. Remember the surgery has a 3 day turnaround between ordering and collecting medicines.

Name (1st name, Surname):

Address:

.....

Phone number:

How many separate medicine items are to be collected?.....

Do you need your medicines delivered to your house?.....

please tick one:

- Prescription is free
- I have a pre-paid prescription card
- I pay for my prescription (put exact money in a sealed envelope with your name on and put in Jackie's post box)

Either

- Complete this paper form and post it in Jackie's black mailbox, just inside the gate of Guildy Hall before the bridge
- Or Email the details to Jackie at pope.jackie@yahoo.co.uk
- Or Phone and leave Jackie a message on 01748 886414

Further paper forms will be available in the Public Hall and the Muker Village Shop for future prescriptions.

If you need someone to drop a paper order into the surgery for you, put it in Jackie's mailbox by Thursday noon. Your medicines will be collected the following week.